



JAIPUR DEVELOPMENT AUTHORITY, JAIPUR

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Office Order

No.: JDA/IT(1074515)/MSO/2015/D-241


Dated: 31/7/19

Sub.: Online Delivery of Property Related Citizen Services

Ref.: Office Order No. JDA/IT(1074515)/MSO/2015/D-485 dated 01/12/2016


It is observed that in the process flow of online delivery of property related services, the applications are closed due to Auto Closure in case of pendency of reply of the notification on part of applicant for more than 14 days. It has also come to notice that the process flow of online deliver services is also closed by concerned office by choosing wrong selection without actual delivery of service for which they are warned not to choose such option in future.

If the applicant wants to re-open such application, then he will make online request with reason from his login. The request to re-open the application will be visible to OIC (Citizen Care Center). If the reason mentioned by applicant is found reasonable then OIC (CCC) will re-open such application which will land in the account of concerned Deputy Commissioner (Zone) / Joint Registrar (Cooperative) as the case may be. If OIC (CCC) is not satisfied with the reason mentioned by applicant, he will reject the request after which the applicant will not be able submit the request to re-open the application again.


(Archana Singh)
Secretary, JDA

Copy for information and further necessary action to:

1. P.S to Jaipur Development Commissioner, JDA.
2. P.S to Secretary, JDA.
3. P.S to Superintendent of Police, JDA.
4. Director (Law / Finance / Town Planning / Engineering – I / Engineering – II), JDA.
5. Conservator of Forest, JDA.
6. Additional Commissioner (Administration / Land / LPC / Rehabilitation / East / West), JDA.
7. OSD (R.M.), JDA.
8. Joint Commissioner (System Management / R.M & C), JDA.
9. Joint Registrar (Cooperative), JDA.
10. System Analyst, JDA.
11. Deputy Commissioner (Zone 01 / 02 / 03 / 04 / 05 / 06 / 07 / 08 / 09 / 10 / 11 / 12 / 13 / 14 / PRN-North-1/PRN-North-2/PRN-South-1/PRN-South-2/ Admin.), JDA.
12. Additional Director (REV. & DP.), JDA.
13. Sr. Accounts Officer / Accounts Officer (Payment / Pension / RCR / Scheme), JDA.
14. OIC (Citizen Care Centre), JDA.
15. Deputy Director (Public Relation) / PRO, JDA.


(Rajesh Kumar Saxena)

System Analyst

